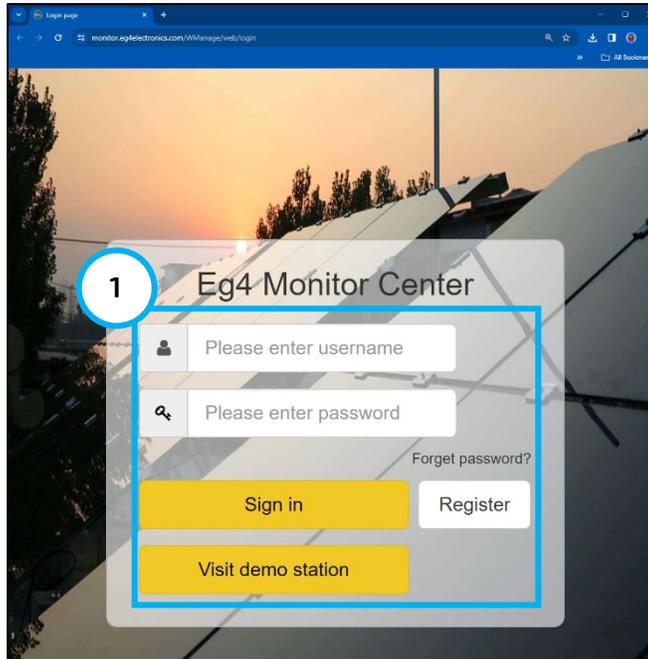


EG4[®] MONITOR CENTER

FIRMWARE UPDATES

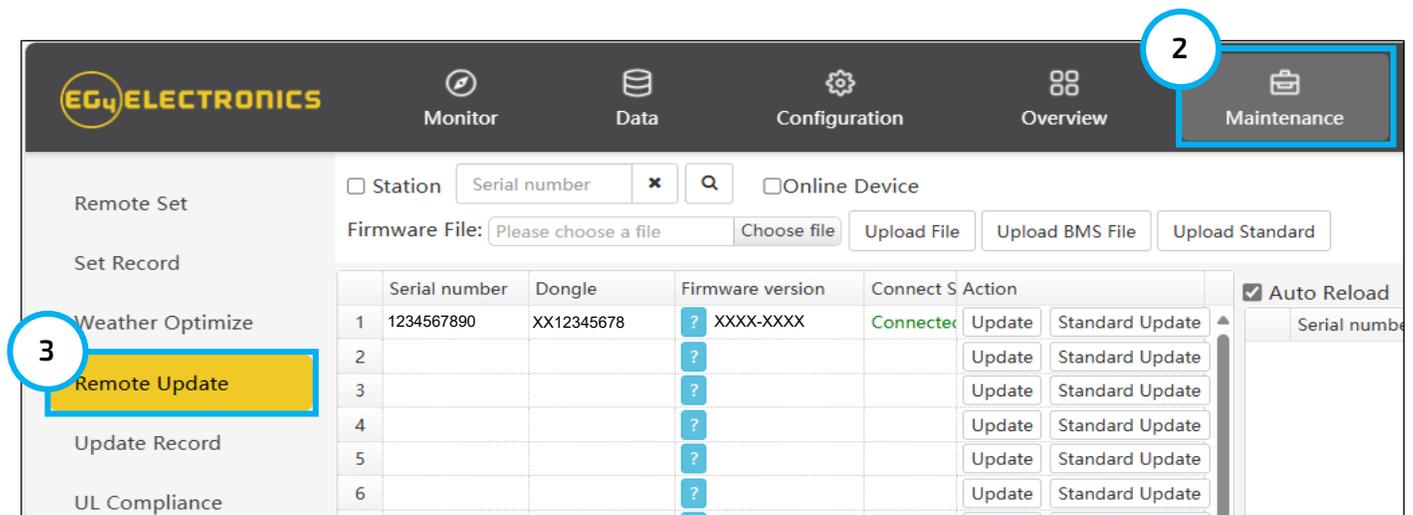
Distributors and installers can update inverter firmware by using the EG4 Electronics website monitoring system. Please contact EG4[®] to ensure the latest version is applied.

Step 1: Login to the EG4 Electronics Monitor Center.



Step 2: Select “Maintenance”.

Step 3: Select “Remote Update.”



Remote Set

Set Record

Weather Optimize

Remote Update

Update Record

UL Compliance

Station Serial number Online Device

Firmware File:

	Serial number	Dongle	Firmware version	Connect S	Action	<input checked="" type="checkbox"/> Auto Reload
1	1234567890	XX12345678	? XXXX-XXXX	Connecte	Update Standard Update	Serial numbe
2			?		Update Standard Update	
3			?		Update Standard Update	
4			?		Update Standard Update	
5			?		Update Standard Update	
6			?		Update Standard Update	

Step 4: Select the inverter being updated.

Remote Set

Station Serial number Online Device

Firmware File:

Set Record

Weather Optimize

Remote Update

Update Record

UL Compliance

	Serial number	Dongle	Firmware version	Connect S	Action	
1	1234567890	XX12345678	? XXXX-XXXX	Connecte	Update	Standard Update
2			? ?		Update	Standard Update
3			? ?		Update	Standard Update
4			? ?		Update	Standard Update
5			? ?		Update	Standard Update
6			? ?		Update	Standard Update

Auto Reload

Step 5: Select "Standard Update". The Monitor Center will begin updating both firmware files in the inverter.

Remote Set

Station Serial number Online Device

Firmware File:

Set Record

Weather Optimize

Remote Update

Update Record

UL Compliance

	Serial number	Dongle	Firmware version	Connect S	Action	
1	1234567890	XX12345678	? XXXX-XXXX	Connecte	Update	Standard Update
2			? ?		Update	Standard Update
3			? ?		Update	Standard Update
4			? ?		Update	Standard Update
5			? ?		Update	Standard Update
6			? ?		Update	Standard Update
7			? ?		Update	Standard Update
8			? ?		Update	Standard Update
9			? ?		Update	Standard Update
10			? ?		Update	Standard Update
11			? ?		Update	Standard Update
12			? ?		Update	Standard Update
13			? ?		Update	Standard Update
14			? ?		Update	Standard Update
15			? ?		Update	Standard Update
16			? ?		Update	Standard Update

Auto Reload

Serial number	Mode	Firmware	Start Time	Update Stat	Rate of Prog

All Type All Type

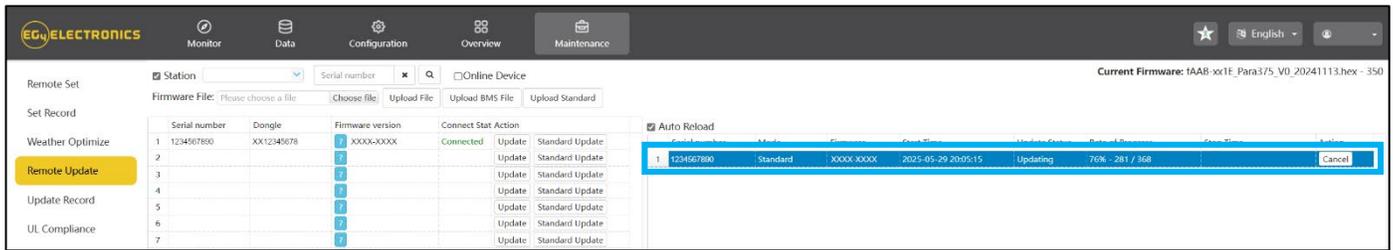
Firmware File	Firmware Type	Upload Time
1 CCAA-xxxx11_250323.hex	PCS	2025-04-09 14:09:51
2 ccaa-xx10xx_250322.hex	PCS	2025-04-09 14:09:45
3 FAAB-20xx_20250402_V0C_App(5950-6010)	PCS	2025-04-03 02:59:43
4 IAAB-13xx_MIDBOX_M3_20250306_App.hei	PCS	2025-03-12 14:33:14



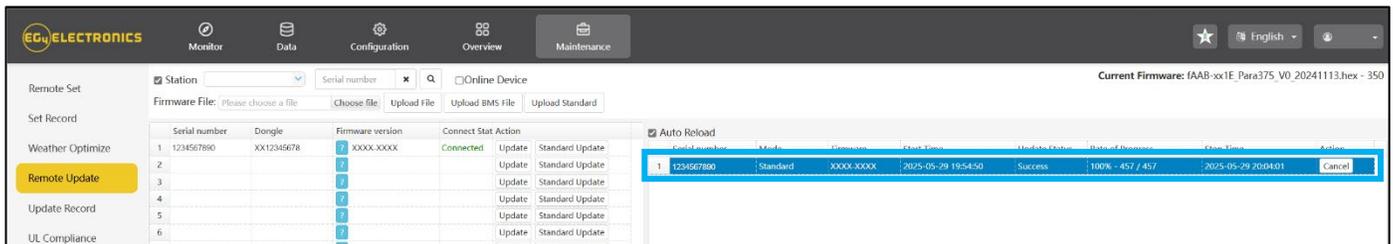
NOTE:

The latest version of the firmware will be displayed in the bottom right window.

While the firmware is being updated, the progress can be tracked on the right-hand side of the screen.



Once the firmware is updated, the progress will change from “Updating” to “Success”. The firmware is now successfully updated, and the inverter will restart itself.



If the firmware update fails, try these troubleshooting guidelines:

- Check to see if the firmware version is the same as the currently installed.
- Verify the firmware version is the right one for the inverter.
- Check to see if the internet connection is stable.
- Clear browser cache and restart the update.

If the update keeps failing, please contact the manufacturer’s support team or authorized installer.