#### EG4 ELECTRONICS

# EG4® MONITOR CENTER

#### FIRMWARE UPDATES

Distributors and installers can update inverter firmware by using the EG4 Electronics website monitoring system. Please contact EG4<sup>®</sup> to ensure the latest version is applied.

Step 1: Login to the EG4 Electronics Monitor Center.



Step 2: Select "Maintenance".

Step 3: Select "Remote Update."

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Step 4: Select the inverter being updated.

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**Step 5:** Select "Standard Update". The Monitor Center will begin updating both firmware files in the inverter.

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#### NOTE:

The latest version of the firmware will be displayed in the bottom right window.

## EG4 ELECTRONICS

While the firmware is being updated, the progress can be tracked on the right-hand side of the screen.

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Once the firmware is updated, the progress will change from "Updating" to "Success". The firmware is now successfully updated, and the inverter will restart itself.

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UL Compliance	6		2			Update	Standard Update									

#### If the firmware update fails, try these troubleshooting guidelines:

- Check to see if the firmware version is the same as the currently installed.
- Verify the firmware version is the right one for the inverter.
- Check to see if the internet connection is stable.
- Clear browser cache and restart the update.

If the update keeps failing, please contact the manufacturer's support team or authorized installer.