## EG4 ELECTRONICS

# 12kPV LCD Update Via USB Flash Drive

The intention of this document is to walk the end user through the LCD Firmware Update for the EG4<sup>®</sup> 12kPV Hybrid Inverter.



### NOTE:

The callout numbers in the images below correlate to the steps taken.

### FORMATTING FLASH DRIVE:

Ensure the USB flash drive is ≤16GB for file system compatibility.

- 1. Plug in the USB flash drive to a Windows computer.
- 2. Navigate to "File Explorer".
- 3. Locate the USB drive location in the left side pane of File Explorer.
- 4. Right-click the USB drive in the left pane and select "Format".
- 5. The capacity should reflect the size of the USB drive automatically but if not, ensure "Capacity" is set to 2, 4, 8 or 16GB.
- 6. Set "File system" to FAT32.
- 7. Set "Allocation unit size" to 4096 bytes.
- 8. Deselect the "Quick Format" checkbox.
- 9. Select "Start".

#### DOWNLOADING AND UN-ZIPPING:

- Navigate to the 12kPV Hybrid Inverter product page on <u>https://www.eg4electronics.com</u> and download the "12kPV LCD Version 18 Firmware" file under the Firmware tab.
- 2. Once downloaded, right-click and unzip the downloaded file to the desktop.
- 3. Once unzipped, open the folder located on the desktop.
- 4. Select the "DWIN\_SET" folder and copy it.
- 5. Navigate to the USB drive through the File Explorer.
- 6. Paste the "DWIN\_SET" folder to the USB drive.
- 7. Safely remove the USB drive.

#### INSTALLING THE UPDATE:

- 1. Power off the inverter and plug the flash drive into the USB2 port on the communications board.
- 2. Power on the inverter. The update should begin automatically. The unit will display the start-up screen for several minutes while applying the update.
- 3. After several minutes (~3), the screen will restart itself and will then point to the standard home screen.
- 4. Remove the USB flash drive from the communications board.





#### NOTE:

To ensure the update went through successfully, the user can check the LCD version number in the lower right-hand corner of the physical display.