

# EG4® 12kPV HYBRID INVERTER

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## TROUBLESHOOTING & MAINTENANCE GUIDE

The purpose of this document is to educate the end-user on troubleshooting and maintaining the integrity of the 12kPV hybrid inverter.



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## 1. TECHNICAL SPECIFICATIONS

AC INPUT DATA				
NOMINAL AC VOLTAGE	120/240VAC; 120/208VAC (L1/L2/N required)			
FREQUENCY	50/60Hz			
MAX. AC INPUT POWER	8000W			
MIN. GENERATOR SIZE	>5000W			
MAX. GEN   GRID PASSTHROUGH CURRENT	80A   80A			
AC GRID OUTPUT DATA				
MAX. OUTPUT CURRENT	33.3A@240VAC   38.5A @208VAC			
OUTPUT VOLTAGE	120/240VAC; 120/208VAC			
NOMINAL POWER OUTPUT	8000W			
OUTPUT FREQUENCY	50/60Hz			
POWER FACTOR	0.99 @ Full Load			
REACTIVE POWER ADJUST RANGE	±0.8			
MAX CONT. LINE WATTAGE	4000W			
PEAK POWER	0.5 s	1 s	1 min	12 min
	16kW	12kW	10kW	8.8kW
OPERATING FREQUENCY	50/60Hz			
THD (V) @FULL LOAD	<3%			
TRANSFER TIME	Single			Parallel
	20 ms – Default, 10 ms – Selectable			20 ms
PV INPUT DATA				
NUMBER OF MPPTS	2			
INPUTS PER MPPT	2			
MAX. USABLE INPUT CURRENT	25/25A			
	25A per MPPT   41.6A in total			
MAX. SHORT CIRCUIT INPUT CURRENT	31/31A			
DC INPUT VOLTAGE RANGE	100-600 VDC			
UNIT STARTUP VOLTAGE	100 VDC			
MPPT OPERATING VOLTAGE RANGE*	120-500 VDC			
NOMINAL MPPT VOLTAGE	360 VDC			
MAXIMUM UTILIZED SOLAR POWER	12000W			
RECOMMENDED MAXIMUM SOLAR INPUT	15000W			
EFFICIENCY				
MAXIMUM EFFICIENCY (PV TO GRID)	97.5%			
MAXIMUM EFFICIENCY (BATTERY TO GRID)	94%			
CEC WEIGHTED EFFICIENCY	96.4%			
MAXIMUM EFFICIENCY (PV TO BATTERY)	99.9%			
IDLE CONSUMPTION (STANDBY MODE)	<55W			

## BATTERY DATA

COMPATIBLE BATTERY TYPES	Lead-Acid/Lithium
MAX. CHARGE/DISCHARGE CURRENT	167A @ 48 VDC
NOMINAL VOLTAGE	48 VDC
VOLTAGE RANGE	40-60 VDC (Lithium); 40-60 VDC (Lead-Acid)
RECOMMENDED BATTERY CAPACITY PER INVERTER	>200Ah

## GENERAL DATA

MAX. UNITS IN PARALLEL	10
PRODUCT DIMENSIONS (H×W×D)	29.5×20.5×11.2 in (750×520×285 mm)
UNIT WEIGHT	110 lbs. (50 kg)
DESIGN TOPOLOGY	High Frequency - Transformerless
RELATIVE HUMIDITY	0-100%
OPERATING ALTITUDE	<2000m (<6561 ft)
OPERATING AMBIENT TEMPERATURE RANGE	-13°F – 140°F (-25°C – 60°C)
STORAGE AMBIENT TEMPERATURE RANGE	-13°F – 140°F (-25°C – 60°C)
NOISE EMISSION (TYPICAL)	<50 dB @ 3 ft
LOCKED ROTOR AMPS (LRA)	195A
COMMUNICATION INTERFACE	RS485/Wi-Fi/CAN
STANDARD WARRANTY**	10-year standard warranty
ENCLOSURE RATING	NEMA 4X
SAFETY FEATURES	PV Arc Fault Protection, PV Ground Fault Protection, PV Reverse Polarity Protection, Pole Sensitive Leakage Current Monitoring Unit, Surge Protection Device, integrated PV disconnect

## STANDARDS AND CERTIFICATIONS

UL1741 SB
CSA C22.2#107.1:2016
CSA C22.2#330:2017 ED. 1
HECO SRD-IEEE-1547.1:2020 ED. 2
RAPID SHUT DOWN (RSD) NEC 2020:690.12
FCC PART 15, CLASS B

\*When sizing the system, it is best practice to follow the nominal MPPT voltage specifications and not the minimum/maximum voltage of the MPPT operating voltage range.

\*\*For information regarding warranty registration on EG4® Electronics products, please navigate to <https://eg4electronics.com/warranty/> and select the corresponding product to begin the registration process.

## 2. INVERTER SAFETY

### 2.1 SAFETY INSTRUCTIONS

International safety regulations have been strictly observed in the design and testing of the inverter. Before beginning any work, carefully read all safety instructions, and always observe them when working on or with the inverter. The installation must follow all applicable national or local standards and regulations.

**Incorrect installation may cause:**

- Injury or death to the installer, operator or third party
- Damage to the inverter or other attached equipment

### 2.2 IMPORTANT SAFETY NOTIFICATIONS



#### **DANGER:                      *Hazardous Voltage Circuits!***

There are various safety concerns that must be carefully observed before, during, and after the installation, as well as during future operation and maintenance. The following are important safety notifications for the installer and any end users of this product under normal operating conditions.

1. **Beware of high PV voltage.** Install an external DC disconnect switch or breaker and ensure it is in the “off” or “open” position before installing or working on the inverter. Use a voltmeter to confirm there is no DC voltage present to avoid electric shock.
2. **Beware of high grid voltage.** Ensure the AC switch and/or AC breaker are in the “off” or “open” position before installing or working on the inverter. Use a voltmeter to confirm there is no voltage present to avoid electric shock.
3. **Beware of high battery current.** Ensure that the battery module breakers and/or on/off switches are in the “open” or “off” position before installing or working on the inverter. Use a voltmeter to confirm there is no DC voltage present to avoid electric shock.
4. **Do not open the inverter while it is operating to avoid electric shock and damage from live voltage and current within the system.**
5. Do not make any connections or disconnections (PV, battery, grid, communication, etc.) while the inverter is operating.
6. An installer should make sure to be well protected by reasonable and professional insulative equipment [e.g., personal protective equipment (PPE)].
7. Before installing, operating, or maintaining the system, it is important to inspect all existing wiring to ensure that it meets the appropriate specifications and conditions for use.
8. Ensure that the PV, battery, and grid connections to the inverter are secure and proper to prevent damage or injuries caused by improper installation.
9. Some components of the system can be very heavy. Be sure to utilize team-lift among other safe lifting techniques throughout the installation.



## **WARNING: TO REDUCE THE RISK OF INJURY, READ ALL INSTRUCTIONS!**

**All work on this product (system design, installation, operation, setting, configuration, and maintenance) must be carried out by qualified personnel. To reduce the risk of electric shock, do not perform any servicing other than those specified in the operating instructions unless qualified to do so.**

1. Read all instructions before installing. For electrical work, follow all local and national wiring standards, regulations, and these installation instructions.
2. Make sure the inverter is properly grounded. All wiring should be in accordance with the National Electrical Code (NEC), ANSI/NFPA 70.
3. The inverter and system can inter-connect with the utility grid only if the utility provider permits. Consult with the local AHJ (Authority Having Jurisdiction) before installing this product for any additional regulations and requirements for the immediate area.
4. All warning labels and nameplates on the inverter should be clearly visible and must not be removed or covered.
5. The installer should consider the safety of future users when choosing the inverter's correct position and location as specified in this manual.
6. Keep children from touching or misusing the inverter and relevant systems.
7. **Beware!** The inverter and some parts of the system can be hot when in use. Do not touch the inverter's surface or most of the parts when they are operating. During operation, only the LCD and buttons should be touched.



## **WARNING!**

**Cancer and Reproductive Harm – See [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov) for more details.**

## **DISCLAIMER**

EG4 reserves the right to make changes to the material herein at any time without notice. Please refer to [www.eg4electronics.com](http://www.eg4electronics.com) for the most updated version of our manuals/spec sheets.

### 3. SÉCURITÉ DE L'ONDULEUR

#### 3.1 INSTRUCTIONS DE SÉCURITÉ

Les réglementations internationales de sécurité ont été strictement observées lors de la conception et des tests de l'onduleur. Avant de commencer tout travail, lisez attentivement toutes les instructions de sécurité et respectez-les toujours lorsque vous travaillez sur ou avec l'onduleur. L'installation doit suivre toutes les normes et réglementations nationales ou locales applicables. Consultez l'autorité locale compétente et/ou le fournisseur d'électricité pour obtenir les permis et autorisations nécessaires avant l'installation.

**Une installation incorrecte peut causer:**

- Des blessures ou la mort de l'installateur, de l'opérateur ou d'un tiers
- Des dommages à l'onduleur ou à d'autres équipements connectés

#### 3.2 NOTIFICATIONS DE SÉCURITÉ IMPORTANTES



##### **DANGER:                      *Circuits à haute tension!***

Il y a divers problèmes de sécurité qui doivent être soigneusement observés avant, pendant et après l'installation, ainsi que pendant l'exploitation et la maintenance futures. Les notifications de sécurité suivantes sont importantes pour l'installateur et tout utilisateur final de ce produit dans des conditions normales de fonctionnement.

1. **Attention à la haute tension PV.** Installez un interrupteur ou disjoncteur externe de déconnexion DC et assurez-vous qu'il est en position "off" ou "ouvert" avant d'installer ou de travailler sur l'onduleur. Utilisez un voltmètre pour confirmer qu'il n'y a pas de tension DC présente afin d'éviter les chocs électriques.
2. **Attention à la haute tension du réseau.** Assurez-vous que l'interrupteur AC et/ou le disjoncteur AC sont en position "off" ou "ouvert" avant d'installer ou de travailler sur l'onduleur. Utilisez un voltmètre pour confirmer qu'il n'y a pas de tension présente afin d'éviter les chocs électriques.
3. **Attention au courant élevé de la batterie.** Assurez-vous que les disjoncteurs des modules de batterie et/ou les interrupteurs on/off sont en position "ouvert" ou "off" avant d'installer ou de travailler sur l'onduleur. Utilisez un voltmètre pour confirmer qu'il n'y a pas de tension DC présente afin d'éviter les chocs électriques.
4. **Ne pas ouvrir l'onduleur pendant qu'il fonctionne pour éviter les chocs électriques et les dommages dus à la tension et au courant en direct dans le système.**
5. Ne pas effectuer de connexions ou de déconnexions (PV, batterie, réseau, communication, etc.) pendant que l'onduleur fonctionne.
6. Un installateur doit s'assurer d'être bien protégé par un équipement isolant raisonnable et professionnel (par exemple, équipement de protection individuelle (EPI)).
7. Avant d'installer, d'exploiter ou de maintenir le système, il est important d'inspecter tous les câblages existants pour s'assurer qu'ils répondent aux spécifications et conditions appropriées pour l'utilisation.
8. Assurez-vous que les connexions PV, batterie et réseau à l'onduleur sont sécurisées et appropriées pour éviter les dommages ou les blessures causés par une installation incorrecte.
9. Certains composants du système peuvent être très lourds. Assurez-vous d'utiliser des techniques de levage en équipe parmi d'autres techniques de levage sûres tout au long de l'installation.



## AVERTISSEMENT : POUR RÉDUIRE LE RISQUE DE BLESSURE, LISEZ TOUTES LES INSTRUCTIONS !

Tous les travaux sur ce produit (conception du système, installation, exploitation, réglage, configuration et maintenance) doivent être effectués par du personnel qualifié. Pour réduire le risque de choc électrique, ne réalisez aucun entretien autre que ceux spécifiés dans les instructions de fonctionnement, sauf si vous êtes qualifié pour le faire.

10. Lisez toutes les instructions avant d'installer. Pour les travaux électriques, suivez toutes les normes et réglementations locales et nationales de câblage, ainsi que ces instructions d'installation.
11. Assurez-vous que l'onduleur est correctement mis à la terre. Tous les câblages doivent être conformes au Code National de l'Électricité (NEC), ANSI/NFPA 70.
12. L'onduleur et le système peuvent se connecter au réseau électrique uniquement si le fournisseur d'électricité le permet. Consultez l'autorité locale compétente avant d'installer ce produit pour toute réglementation et exigence supplémentaire pour la zone immédiate.
13. Toutes les étiquettes d'avertissement et les plaques signalétiques sur l'onduleur doivent être clairement visibles et ne doivent pas être retirées ou couvertes.
14. L'installateur doit tenir compte de la sécurité des futurs utilisateurs lors du choix de la position et de l'emplacement corrects de l'onduleur, comme spécifié dans ce manuel.
15. Empêchez les enfants de toucher ou de mal utiliser l'onduleur et les systèmes pertinents.
16. **Attention !** L'onduleur et certaines parties du système peuvent être chauds lorsqu'ils sont utilisés. Ne touchez pas la surface de l'onduleur ou la plupart des pièces lorsqu'elles fonctionnent. Pendant le fonctionnement, seuls l'écran LCD et les boutons doivent être touchés.



## AVERTISSEMENT !

**Cancer et dommages reproductifs – Voir [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov) pour plus de détails.**

## DISCLAIMER

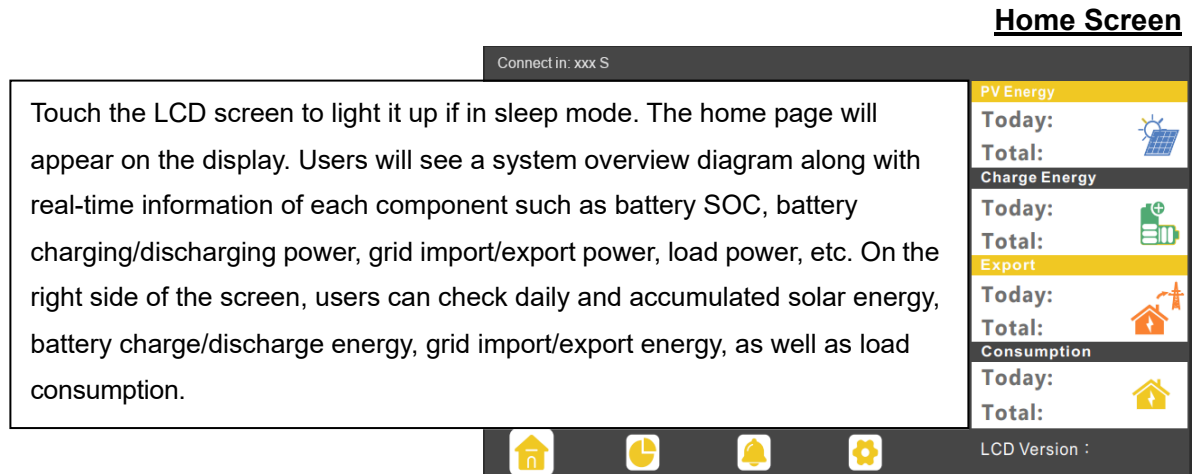
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## 4. INVERTER TROUBLESHOOTING

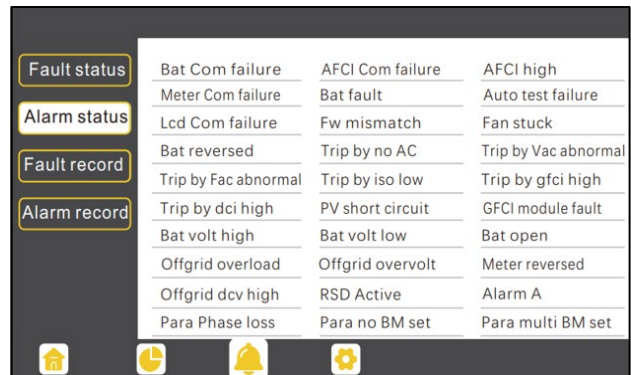
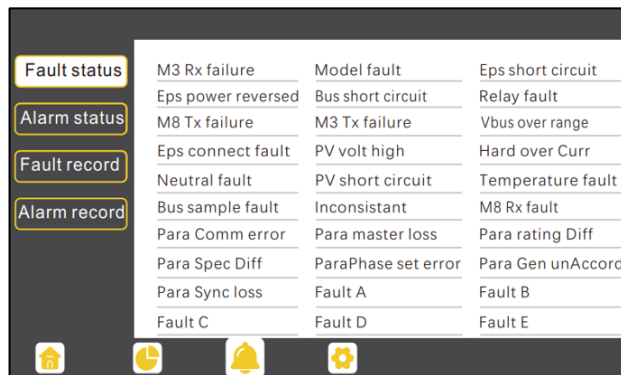
Please follow the troubleshooting steps in the tables below when encountering any faults and/or errors on the inverter.

### 4.1 VIEWING INFORMATION AND ALARM FAULT/RECORD



#### Fault/Alarm Information

By touching the bell icon at the bottom of the screen, users will see all the current and historical faults and warning information on this page.



## 4.2 REGULAR MAINTENANCE

### Inverter Maintenance

- Inspect the inverter every 6 months to check for any damaged cables, accessories, or terminals, and inspect the inverter itself.
- Inspect the inverter every 3 months to verify if the operating parameters are normal and there is no abnormal heating or noise from all components in the system.
- Inspect the inverter every month to confirm nothing covers the inverter heat sink. If there is, shut down the inverter and clear the heat sink to restore proper cooling.

## 4.3 TROUBLESHOOTING BASED ON LCD SCREEN

Once there is any warning or fault occurring, users can troubleshoot according to the LED status description and the warning/fault information on the LCD screen.

### 4.3.1 FAULTS ON THE LCD AND FAULT LIST

If the dot on the left of the fault item is **red**, it means the fault is **active**.

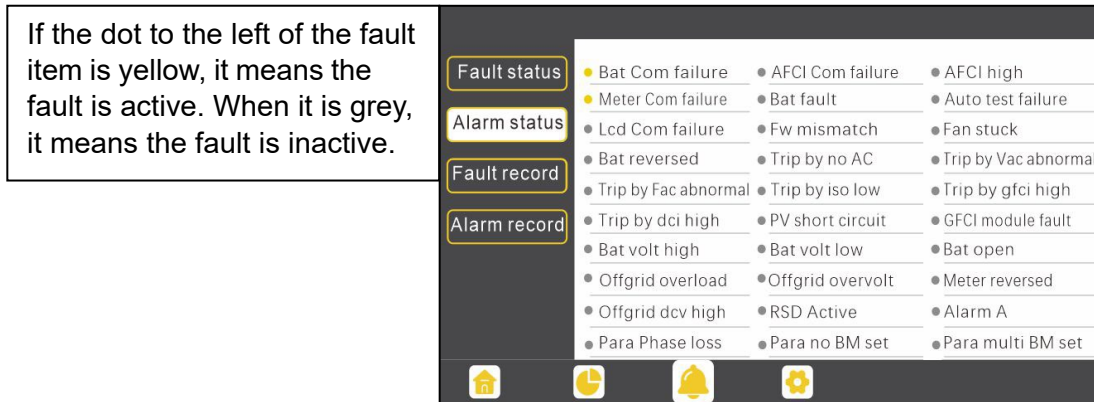
When the dot is grey, it means the fault is **inactive**.

Fault status	Alarm status	Fault record	Alarm record
● M3 Rx failure	● Model fault	● Eps short circuit	
● Eps power reversed	● Bus short circuit	● Relay fault	
● M8 Tx failure	● M3 Tx failure	● Vbus over range	
● Eps connect fault	● PV volt high	● Hard over Curr	
● Neutral fault	● PV short circuit	● Temperature fault	
● Bus sample fault	● Inconsistent	● M8 Rx fault	
● Para Comm error	● Para master loss	● Para rating Diff	
● Para Spec Diff	● ParaPhase set error	● Para Gen unAccord	
● Para Sync loss	● Fault A	● Fault B	
● Fault C	● Fault D	● Fault E	

FAULT	MEANING	TROUBLESHOOTING
M3 Rx failure	M3 microprocessor fails to receive data from DSP	Restart the inverter. If the error persists, contact the supplier.
Model fault	Incorrect model value	
EPS short circuit	Inverter detected short-circuit on load output terminals	<ol style="list-style-type: none"> <li>1. Check if the L1, L2, and N wires are connected correctly at the inverter load output terminal.</li> <li>2. Disconnect the load breaker to see if fault remains. If the fault persists, contact the supplier.</li> </ol>
EPS power reversed	Inverter detected power flowing into load terminal	Restart the inverter. If the fault persists, contact the supplier.
Bus short circuit	DC Bus is short circuited	
Relay fault	Relay abnormal	
M8 Tx failure	DSP fails to receive data from M8 microprocessor	
M3 Tx failure	DSP fails to receive data from M3 microprocessor	
Vbus over range	DC Bus voltage too high	Ensure the PV string voltage is within the inverter specification. Also, check inverter and battery voltage. If voltage readings are within range and this fault persists, contact the supplier.
EPS connect fault	Load terminal and grid terminal are connected wired incorrectly or reversed	Check if the wires on load terminal and grid terminal are wired correctly. If the fault persists, contact the supplier.
PV volt high	PV voltage is too high	Please check if the PV string voltage is within the inverter specification. If string voltage is within range and this fault persists, contact the supplier.
Hard over curr	Hardware level over current protection triggered	Restart the inverter. If the fault persists, contact the supplier.
Neutral fault	Voltage between N and G is greater than 30V	Ensure the neutral wire is connected correctly.
PV short circuit	Short circuit detected on PV input	Disconnect all PV strings from the inverter. If the error persists, contact the supplier.
Temperature fault	Heat sink temperature too high	Install the inverter in a place with good ventilation and no direct sunlight. If the installation site is okay, check if the NTC connector inside the inverter is loose.
Bus sample fault	Inverter detected DC bus voltage lower than PV input voltage	Restart the inverter, if the fault persists, contact the supplier.
Inconsistent	Sampled grid voltage values of DSP and M8 microprocessor are inconsistent	
M8 Rx fault	M8 microprocessor fails to receive data from DSP	
Para Comm error	Parallel communication abnormal	<ol style="list-style-type: none"> <li>1. Check whether the connection of the parallel cable is loose. Connect the parallel cable correctly.</li> <li>2. Ensure the PIN status of the CAN communication cable from the first to the end inverter is connected correctly.</li> </ol>

Para master loss	No Master in the parallel system	<ol style="list-style-type: none"> <li>1. If a Master has been configured in the system, the fault will automatically be removed after the Master works.</li> <li>2. If a Master has not been configured and there are only Slaves in the system, set the Master first. <b>Note:</b> For a single-unit system, the role of the inverter should be set as “1 phase Master.”</li> </ol>
Para rating Diff	Rated power of parallel inverters is inconsistent	Confirm that the rated power of all inverters is the same.
Para Phase set error	Incorrect setting of phase in parallel	First confirm the wiring for the parallel system is correct. Once verified, connect each inverter to the grid. The system will automatically detect the phase sequence and the fault automatically resolves after the phase sequence is detected. If the fault persists, contact the supplier.
Para Gen in Accord	Inconsistent generator connection in parallel	Some inverters are connected to generators, and some are not. Confirm <i>all</i> inverters in parallel are connected to common generator output, or <i>none</i> are connected to generators.
Para sync loss	Parallel inverter fault	Restart the inverter. If the fault persists, contact the supplier.

## 4.4 ALARM ON THE LCD AND ALARM LIST



### Alarm List

ALARM	MEANING	TROUBLESHOOTING
Bat com failure	Inverter fails to communicate with battery	Check if the communication cable pinout is correct, and if the correct battery brand is selected on the inverter's LCD. If all is correct but the alarm persists, contact the supplier.
AFCI com failure	Inverter fails to communicate with AFCI module	Restart inverter. If the error continues, contact the supplier.
AFCI high	PV arc fault is detected	Check each PV string for correct open- circuit voltage and short-circuit current. If the PV strings are in good condition, please clear the alarm on the inverter LCD.
Meter com failure	Inverter fails to communicate with the meter	Check if the communication cable is connected correctly and in good working condition. Restart inverter. If the alarm persists, contact the supplier.
Bat Fault	Battery cannot charge or discharge	<ol style="list-style-type: none"> <li>1. Check the battery communication cable for correct pinout on both inverter and battery end.</li> <li>2. Check if an incorrect battery brand is selected.</li> <li>3. Check if there is fault on battery's indicator. If there is a fault, please contact the battery supplier.</li> </ol>
LCD com failure	LCD fails to communicate with M3 microprocessor	Restart the inverter. If the fault still occurs, contact the supplier.
Fwm mismatch	Firmware version mismatch between the microprocessors	Restart the inverter. If the fault still occurs, contact the supplier.
Fan stuck	Cooling fan(s) are stuck	Restart the inverter. If the fault still occurs, contact the supplier.
Trip by GFCI high	Inverter detected leakage current on AC side	<ol style="list-style-type: none"> <li>1. Check if there is ground fault on grid and load side.</li> <li>2. Restart inverter. If the alarm persists, contact the supplier.</li> </ol>
Trip by dci high	Inverter detected high DC injection current on Grid terminal	Restart inverter. If the alarm persists, contact the supplier.

PV short circuit	Inverter detected a short circuit in PV input	<ol style="list-style-type: none"> <li>1. Check whether each PV string is connected correctly.</li> <li>2. Restart inverter. If the alarm persists, contact the supplier.</li> </ol>
GFCI module fault	GFCI module is abnormal	Restart inverter. If the alarm persists, contact the supplier.
Bat volt high	Battery voltage too high	Check whether the battery voltage exceeds 59.9V; battery voltage should be within inverter specification.
Bat volt low	Battery voltage too low	Check whether the battery voltage is under 40V; battery voltage should be within inverter specification.
Bat open	Battery is disconnected from inverter	Check battery breaker or battery fuse. Reconnect as needed.
Off-grid overload	Overload on Load terminal	Check if load power on inverter LOAD terminal is within inverter specification.
Off-grid overvolt	Load voltage is too high	Restart inverter. If the alarm persists, contact the supplier.
Meter reversed	Meter connection is reversed	Check if the meter communication cable is connected correctly on the inverter and meter sides.
Off-grid dcv high	High DC voltage component on load output when running off-grid	Restart inverter. If the alarm persists, contact the supplier.
RSD Active	Rapid shutdown activated	Check if the RSD switch is pressed.
Para phase loss	Phase losing in parallel system	Confirm that the wiring of the inverter is correct. If the Master is set to 3-phase Master, the number of parallel inverters must be $\geq 3$ . (The grid input for each inverter should be connected correctly to Grid L1, L2, L3.) If the Master is set to 2x 208 Master, the number of parallel inverters needs to be $\geq 2$ . (And the grid input of each inverter should be connected correctly to Grid L1, L2, L3.)
Para no BM set	Master is not set in the parallel system	Set one of the inverters in the parallel system as the Master.
Para multi BM set	Multiple Primaries have been set in the parallel system	There are at least two inverters set as the Master in the parallel system. Keep one Master and set the other as Slave.

## 5. TROUBLESHOOTING WI-FI MODULE

### 5.1 CENTER LIGHT FLASHING

#### *Why is the middle light for the Wi-Fi module flashing?*

After setting the right Wi-Fi password, all three lights should be on solidly. If it is still flashing, try the following:

1. Check to see if the Wi-Fi is connected and that the correct password has been entered. The device can be used to connect to a Wi-Fi hotspot and visit the website 10.10.10.1 to check; the TCP client status should be "connected" as seen in the image. The login username and password are both "admin." Check your Wi-Fi name and password if it is.
2. Prior to setting the password, add the dongle to the system. After registering and entering the Wi-Fi SN and PIN, this dongle is automatically added to the system. While logged in, go to "Configuration" -> "Dongles" -> "Add dongle" on <https://monitor.eg4electronics.com/> to add this dongle to the current configuration if you have more than one dongle. Restart the Wi-Fi module by unplugging it and plugging it back in after installing the dongle.

10.10.10.1

1

• 中文 | English

Run State

Wifi Mode Select

AP Mode Setting

Station Mode Setting

Uart Setting

Network Setting

Moduel Manangement

AP State

Function	Enable
IP	10.10.10.1
Netmask	255.255.255.0

STA State

Function	Enable
Channel	6
Signal Strength	~46%
IP	192.168.0.146
Netmask	255.255.255.0
Gateway	192.168.0.1

Command Mode State

Function	Disable
----------	---------

Network 1 State

Function	Enable
Protocol	TCP client
TCP Client State	Connected

EG4 ELECTRONICS									
Monitor		Data		Configuration		Overview		Maintenance	
Stations		All Status		All Type		+ Add Dongle		Import Dongle	
Dongles								Search by dongle SN	
Devices									
Users									
		Serial number	Dongle type	Station name	EndUser	Firmware	Create date	Connect Status	Last Update Time Action
		1	Wi-Fi		EndUser		2023-08-11	Lost	2024-01-18 13:05 Management
		2					2023-09-22	Lost	
		3	Wi-Fi				2023-08-02	Lost	2023-08-15 14:36 Management
		4					2024-03-03	Lost	
		5	Wi-Fi				2023-10-13	Connected	2024-03-07 14:28 Management

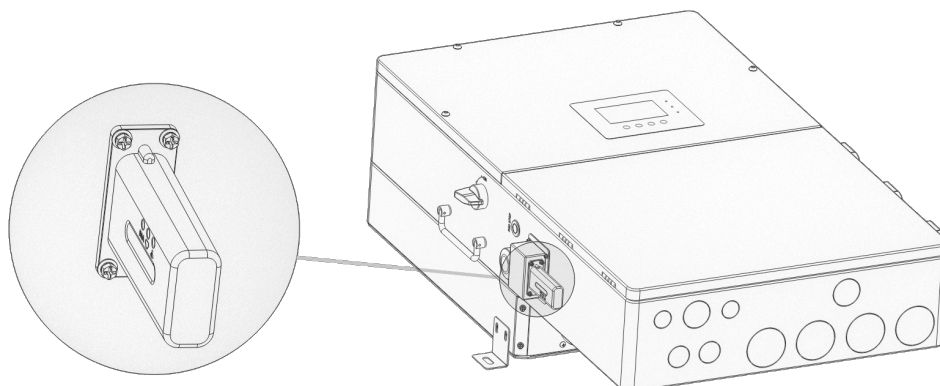
### 5.2 DONGLE RECOVERY

This guide will detail the steps needed to recover Wi-Fi dongles with serial numbers starting with the letters "BA" after being reset to factory settings.

Please read the guide in its entirety before performing the steps listed below.

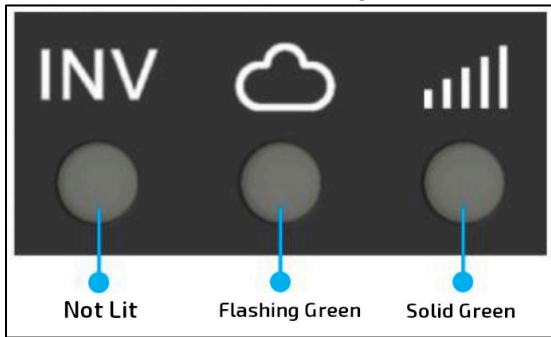
#### Step 1

Connect the dongle to the inverter's Wi-Fi dongle port as shown below.



## Step 2

After ~30 seconds, the dongle's LED status will appear as shown below.



- INV LED “OFF”
- Network LED “Blinking”
- Module LED “ON”

## Step 3

Connect the mobile device/PC to the dongle's network. The network name will match the serial number (SN) on the outer shell of the dongle. If unable to locate the network named after the SN, check for a network named, “MXCHIP-xxxxxxx”. Write this number down for step 6.

## Step 4

Enter “10.10.10.1” (no quotes) into the browser. Both the username and the password are “admin” (no quotes). After logging in, select the language on the right side. See image below.





## Step 5

Select the “Wifi Mode Select” option on the left-hand side of the screen. From here, select “AP and Station” and save. See image below.

MiCO IoTOS • 中文|English

Run State

Wifi Mode Select

AP Mode Setting

Station Mode Setting

Uart Setting

Network Setting

Moduel Management

**Wifi Mode Select**

☐ AP Mode

☐ Station Mode

☒ AP and Station

save

## Step 6

Next, select the “AP Mode Setting” on the left-hand side of the screen. Enter the dongle’s SSID and select “save”. The SSID will match the dongle’s SN or “MXCHIP-xxxxxx” as determined by step 3 above. See image below for reference.

MiCO IoTOS • 中文|English

Run State

Wifi Mode Select

AP Mode Setting

Station Mode Setting

Uart Setting

Network Setting

Moduel Management

**Ap Parameter Setting**

SSID BA32401403

Encryption Mode Disable

save

**IP Address Setting**

IP 10.10.10.1

Netmask 255.255.255.0

Gateway 10.10.10.1

save

## Step 7

Navigate to the “Network Setting” page. Under “Network Connection 1 Setting”, enter the following data and save.

- Protocol: TCP Client
- Remote Port: 4346
- Server Address (IP or domain) 3.101.7.137

Under “Network Connection 2 Setting”, enter the following data and save. (see image below)

- Protocol: TCP Server
- Local Port: 8000

MiCO IoTOS • 中文|English

Run State  
Wifi Mode Select  
AP Mode Setting  
Station Mode Setting  
Uart Setting  
**Network Setting**  
Moduel Management

**Network Connection 1 Setting**

Protocol: TCP Client  
Remote Port: 4346  
Server Address(ip or domain): 3.101.7.137  
save

**Network Connection 2 Setting**

Protocol: TCP Server  
Local Port: 8000  
save

## Step 8

Navigate to the “Station Mode Setting” page. Enter the home Wi-Fi SSID information. Ensure that “Encryption Mode” is set to “Enable”. Enter in the home Wi-Fi password and select “Save”. See figure below.

MiCO IoTOS • 中文|English

Run State  
Wifi Mode Select  
AP Mode Setting  
**Station Mode Setting**  
Uart Setting  
Network Setting  
Moduel Management

**Station Parameter Setting**

SSID:   
Encryption Mode: Enable  
Password:   
scan  
save

**IP Setting**

Auto: DHCP Client  
IP:   
Netmask: 255.255.255.0  
Gateway:   
save

## 6. STORAGE INFORMATION

If placing the inverter into storage upon receipt, keep the following factors in mind when selecting a storage location.

1. The inverter and its components must be stored in its original packaging.
2. The storage environment temperature should remain within -13°F – 140°F (-25°C – 60°C), and humidity should be within 30% – 75%.
3. The packing should remain upright.
4. **Do not** store the inverter or its packaging in direct sunlight or where there is potential for water to accumulate.



**NOTE:** *If any of the warnings or faults from either table persist, please contact the distributor for additional troubleshooting steps.*

## 7. WARRANTY INFORMATION

For information regarding warranty registration on EG4® Electronics products, please navigate to <https://eg4electronics.com/warranty/> and select the corresponding product to begin the registration process.

# CHANGELOG

**Version 1.2.4**

- Added an asterisk to MPPT Operating Voltage Range line in spec sheet
- Added note after the spec sheet regarding MPPT Operating Voltage Range asterisk

**Version 1.2.3**

- Added Locked Rotor Amps (LRA) value to spec sheet
- Modified max AC input power from 12000 to 8000W
- Added French safety and warnings section

**Version 1.2.2**

- Removed (Pending) from FCC Part 15 cert on spec sheet

**Version 1.2.1**

- Modified warranty information

**Version 1.2**

- Added warranty information
- Added California Prop 65 label to safety section

**Version 1.1**

- Modified safety information for consistency

**Version 1.0**

- First version complete



## CONTACT US

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